



YVR develops next-generation BorderXpress kiosks to meet the needs of the Canada Border Services Agency's new border clearance program

Automation offers expedited process for international arriving passengers

Richmond, B.C. April 5, 2017: Vancouver International Airport (YVR) today announced its proprietary line of self-serve border control solutions, BorderXpress, has been expanded to meet the requirements of Canada Border Service Agency's (CBSA) new Primary Inspection Kiosk (PIK) program. Under the PIK program, the CBSA is expanding its use of border kiosks at Canadian airports, and will now offer self-service options to an increased number of incoming international travelers.

"Border clearance kiosks are the way of the future and we applaud the CBSA's continued efforts to expand the use of kiosks to reduce border wait times while meeting evolving security needs," said Craig Richmond, President & CEO, Vancouver Airport Authority. "Not only do our BorderXpress solutions provide a modern and efficient experience for our passengers, they are also a smart choice for airports and government, as they help to reduce overall operating costs and free up border officers to focus more closely on enforcement and intelligence efforts."

YVR will roll out 90 new PIK-configured BorderXpress kiosks in Spring 2017, extending the automated border clearance process to the majority of incoming international travelers. Using the new kiosks, passengers will scan their travel documents, complete their declaration and verify their identity and admissibility using facial recognition technology before proceeding to a CBSA officer for final inspection. This process will ultimately reduce time spent with the CBSA officers and decrease overall processing times. The addition of the new BorderXpress kiosks will help YVR meet its goal of handling 25 million passengers by 2025 while still providing exceptional customer experiences.

As part of the CBSA's objective to modernize the border entry process for air travelers, the paper declaration card will be eliminated. BorderXpress PIK technology will now handle this function and passengers will complete paperless declarations directly at the kiosks. Passengers can save even more time by completing their declaration in advance using the [eDeclaration \(Beta\) mobile app](#), and scan their quick response (QR) code at a BorderXpress kiosk upon arrival.

BorderXpress was developed by Innovative Travel Solutions, an independent business unit within YVR with more than a decade of experience in kiosk design, user experience, layout and flow analysis. BorderXpress is marketed to airports around the world and more than 1,050 kiosks are currently in use at 34 airport and seaport locations — more than any other provider.

BorderXpress kiosks help immigration officers process up to four times more passengers per hour than through traditional clearance; and, as of March 1, 2017, BorderXpress kiosks have processed over 100 million passengers. BorderXpress can be easily configured to meet the needs of governments around the world looking to implement technology solutions to reduce border line-ups and improve the safety, security and integrity of their borders.



About Vancouver Airport Authority

Vancouver Airport Authority is a community-based, not-for-profit organization that manages Vancouver International Airport (YVR). Canada's second busiest airport, YVR served 22.3 million passengers in 2016. Fifty-five airlines serve YVR, connecting people and businesses to more than 125 non-stop destinations worldwide. In 2016, YVR received CAPA Centre for Aviation's prestigious Airport of the Year Award and was voted Best Airport in North America for the eighth consecutive year in the Skytrax World Airport Awards in 2017. Vancouver Airport Authority is a dedicated community partner and in 2016 donated more than \$1,000,000 to local organizations. We are committed to creating an airport that British Columbia can be proud of: a premier global gateway, local economic generator and community contributor. For more information, please visit www.yvr.ca.

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